

Pixel Projects

Understanding customer requirements

- Consultative approach
- Initial meeting with Partner to understand requirements
- Meet with Partner's client to produce design brief
- Translate abstract ideas into cost-effective system
- Transparent communications with trade partner's client

Design phase

- Create design following initial brief
- Detailed proposal document with full system design
- Schematics produced using Industry standard CAD drawings
- Designs can be overlaid onto architects plans
- CAD schematics and kit list become property of the partner/client
- All costs included in proposal

Build Phase

- First fix cabling phase creates the AV infrastructure
- All cabling installed as per CAD drawings in conjunction with cable schedule
- Complete first fix installation including back boxes, equipment mounts etc.
- Rack build – all racks built at Pixel Projects workshop
- Factory Acceptance Test (FAT) – provision for rack testing at Pixel Projects workshop before installation e.g. Mission critical applications
- Second fix team for main hardware installation

Programming and Commissioning Phase

- Crestron Control programming
- Initial program load and testing carried out at Pixel Projects workshop
- Final testing and commissioning on site
- End user client training

Maintenance

- Dedicated service engineers
- Annual Preventative Maintenance Contracts
- Dedicated Service Telephone support
- Flexible levels of cover according to need
- 1, 2 and 3 year options
- FM contracts with dedicated on site engineer

